



## **Congressional Federal Credit Union – Employee SMS Notification Terms of Service**

Effective Date: January 1, 2026

### **Program Description**

The CFCU Employee SMS Notification Program provides employees with work-related notifications, which may include:

- Urgent operational updates
- Emergency or weather-related closures
- Time-sensitive internal communications

This program is intended for employees only and is not used for marketing or promotional purposes.

Message frequency will vary based on business needs and operational circumstances.

### **Opt-Out Instructions**

You may cancel the SMS service at any time by texting STOP to the short code.

After you send STOP, you will receive a confirmation message that you have been unsubscribed. After this, you will no longer receive SMS messages from this program.

If you wish to re-enroll, you may opt in again through Human Resources.

### **Help Instructions**

If you are experiencing issues with the messaging program, reply with the keyword HELP for assistance.

You may also contact:

Human Resources

Congressional Federal Credit Union

Email: [hr@congressionalfcu.org](mailto:hr@congressionalfcu.org)

### **Message & Data Rates**

Message frequency varies. Contact your wireless provider for details regarding your text messaging or data plan.

### **Carrier Liability**

Carriers are not liable for delayed or undelivered messages.

**Privacy**

Employee contact information will be used solely for internal business communications in accordance with CFCU policies, standards and applicable law.

For more information, please refer to CFCU's Employee Privacy standards.

**Supported Carriers**

Supported carriers may include, but are not limited to, AT&T, Verizon Wireless, T-Mobile, and other regional carriers. Carrier participation is subject to change without notice.

**Changes to Terms**

CFCU reserves the right to update or modify these terms at any time. Any updates will be posted internally and become effective upon posting.